

003 Quality Policy

The quality of the service and work provided by UK Land Care Ltd to its customer's is the concern of each member of the organisation. It is recognised that we can only progress through the provision of a level of service and work that meets our customer's needs and expectations. It is therefore our objective to:

- Ensure we satisfy our customers' needs and expectations.
- Make commitments we fully understand and believe we can meet.
- Meet the commitments made to customers within the agreed timescale.
- Follow a concept of continuous improvement and make best use of our management resources in all quality matters.
- Performing our work in a responsible manner.
- Comply with all applicable laws and regulations.
- Use qualified and experienced staff with the capabilities to achieve our goals.
- Train our staff in the Organisation's policies and procedures and develop the skills and abilities to meet our joint aspirations.

To assist the company in achieving its quality requirements it is committed to operating in a manner that sustains registration to the International Quality Standard ISO 9001:2015

It is the Organisation's belief that, in operating to these standards, it will achieve the needs and expectations of our customers.

The quality policy and quality objectives are reviewed for continuing suitability during management review.

Signed:-



Date : -17th September 2021

Director: Stephen Tootell